Survey of Caribbean Community Telecenters

Excerpt of Preliminary data and findings

1st Caribbean Community Telecenters Workshop
Santo Domingo, Dominican Republic,
July 20-22, 2006

Background

- Objective: To identify telecenters in operation around the Caribbean and capture information on their main characteristics, issues and challenges

- Survey undertaken by way of questionnaires

Countries

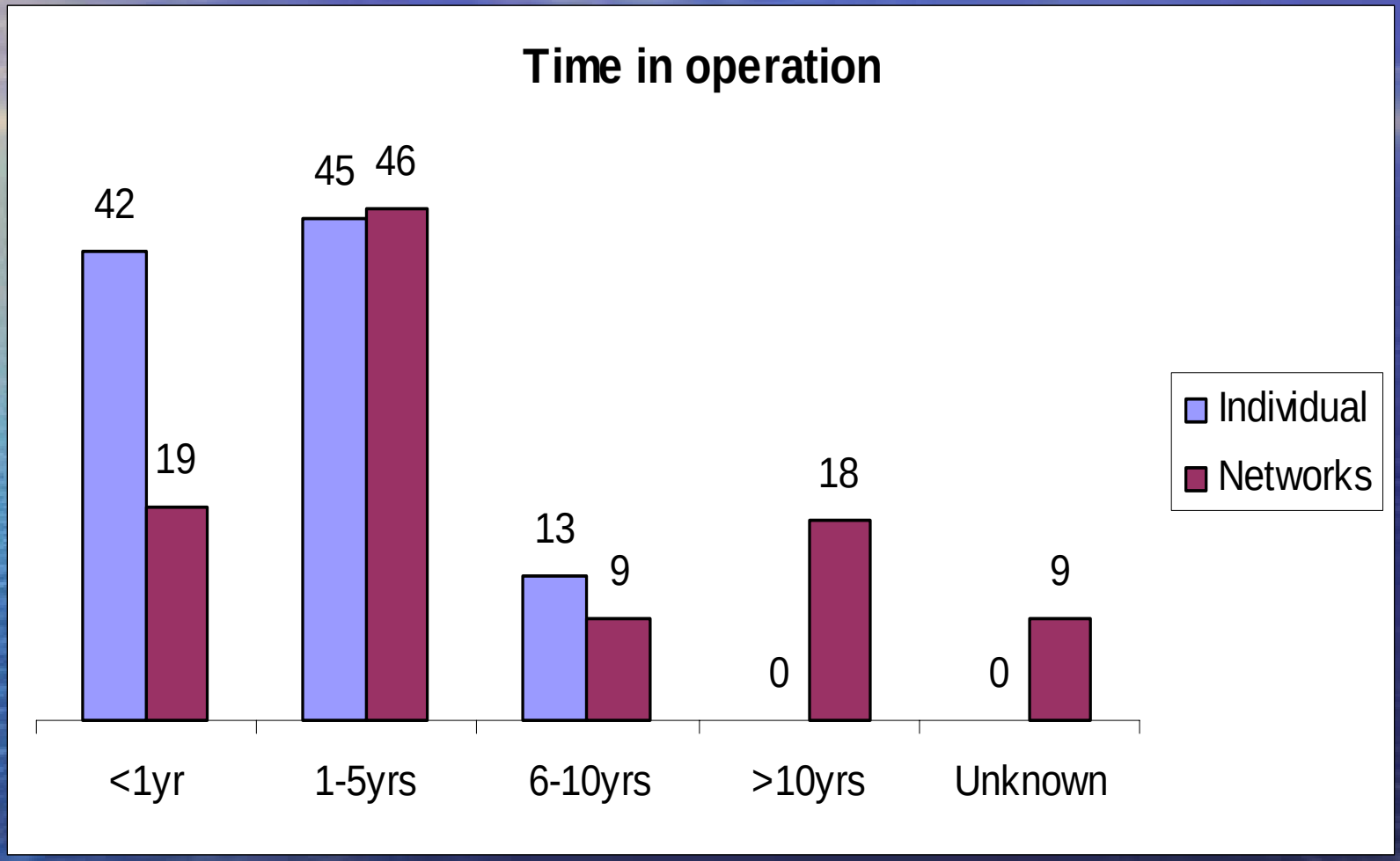
- CARICOM states, Dominican Republic, Cuba, Cayman, Puerto Rico, Dutch and French dependencies.

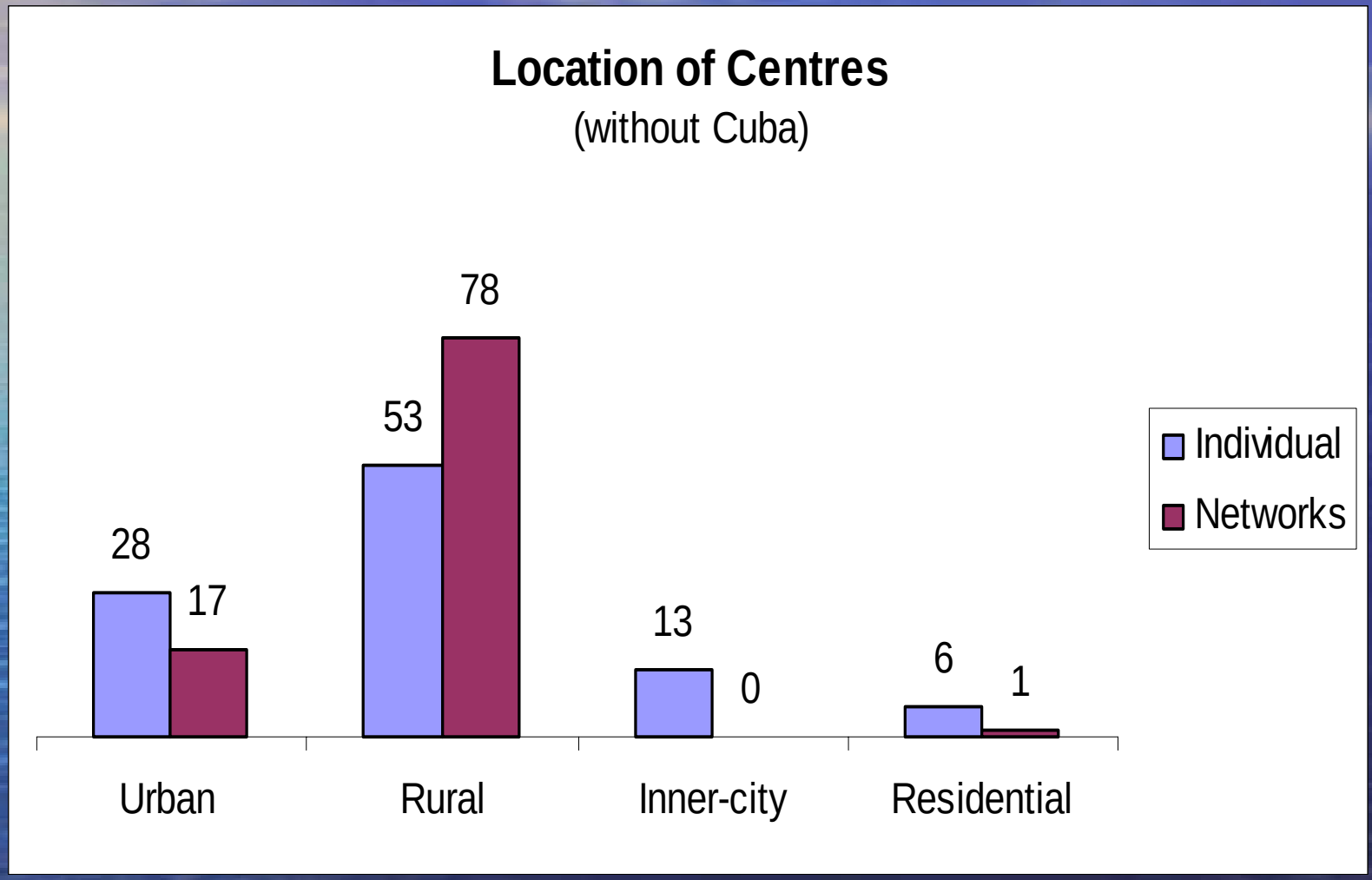
Methodology

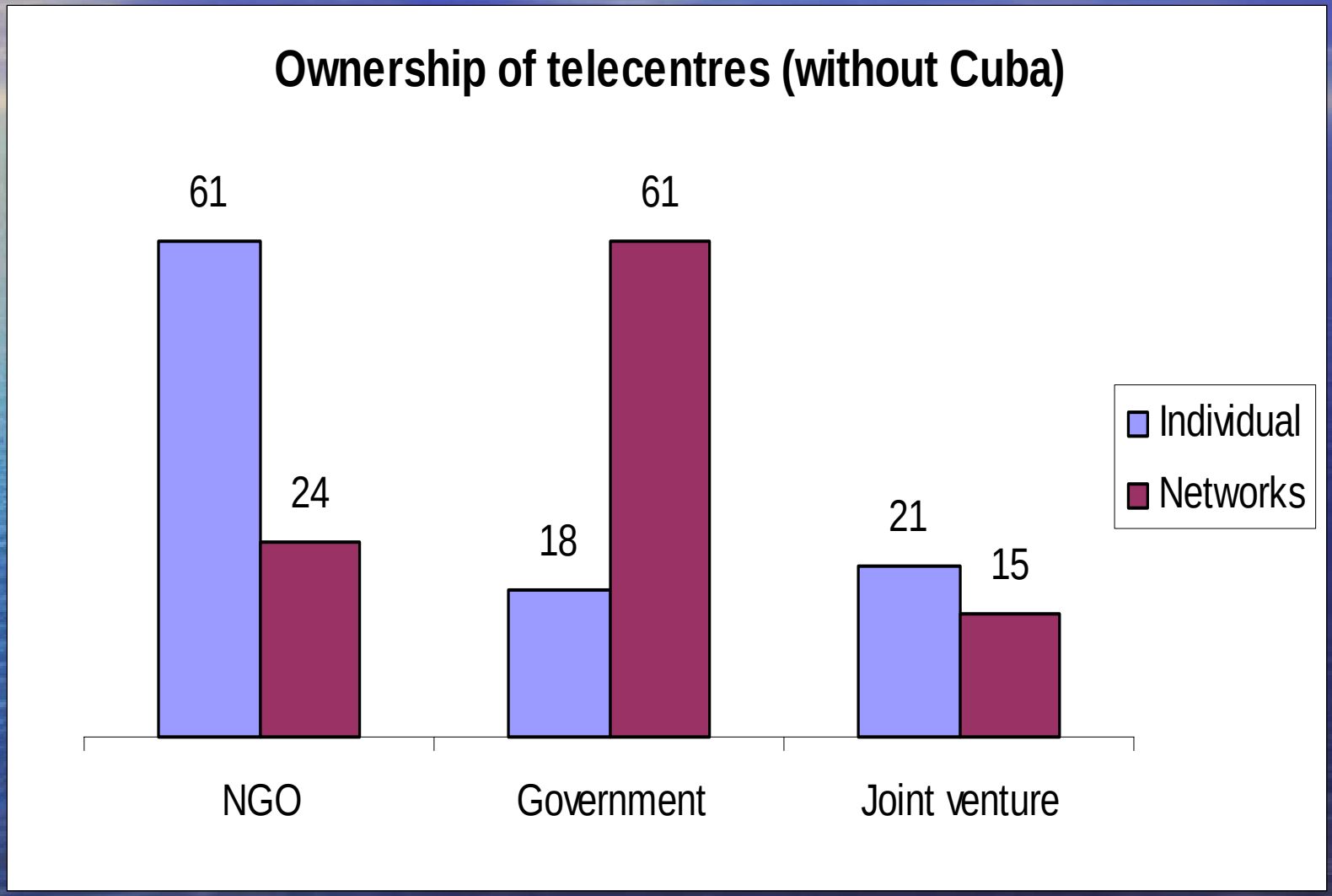
- Questionnaires sent to over 100 individual telecenter locations and networks
- 56 attempted responses - 44 successful responses (i.e. more than 60% filled in)

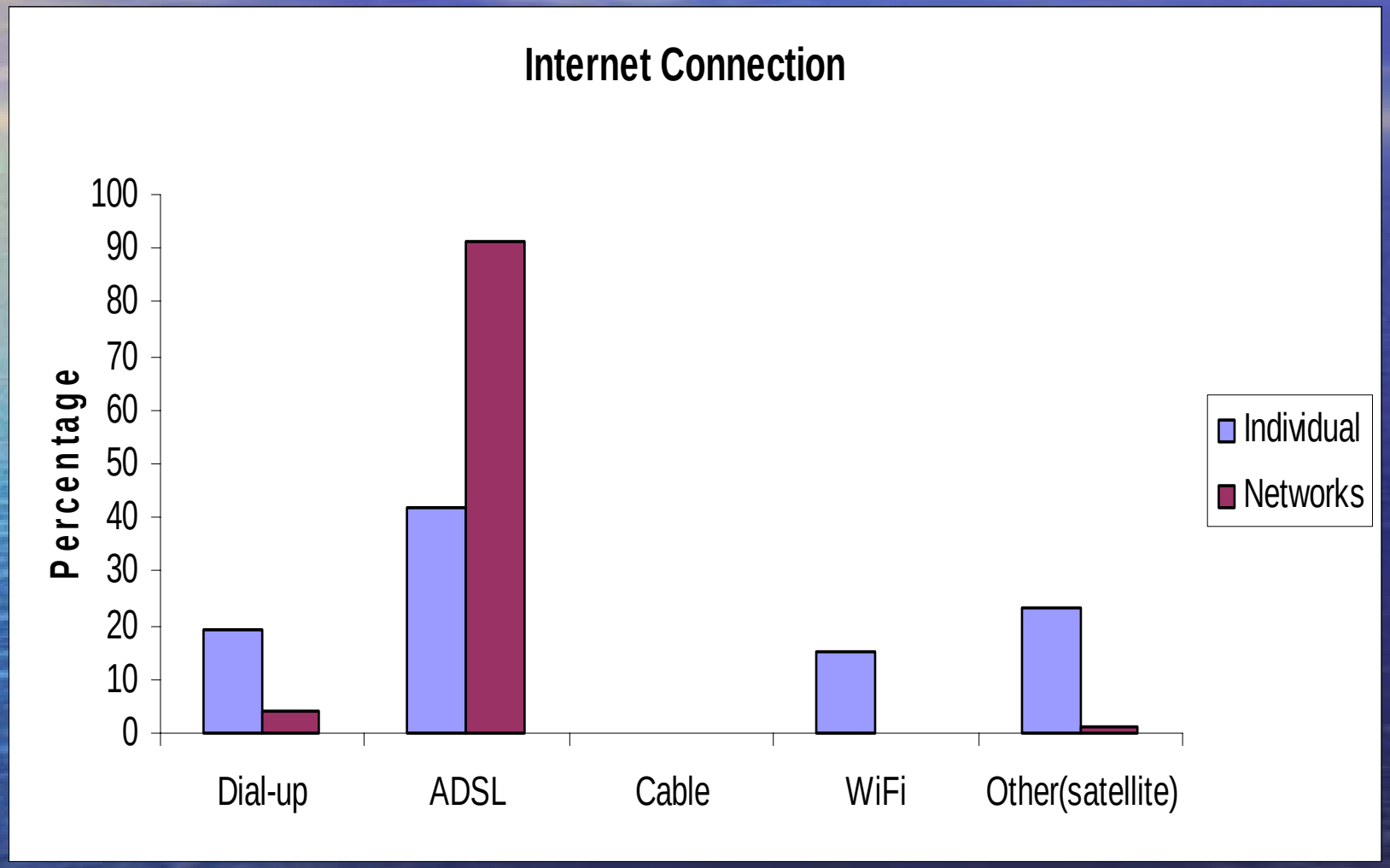
Results

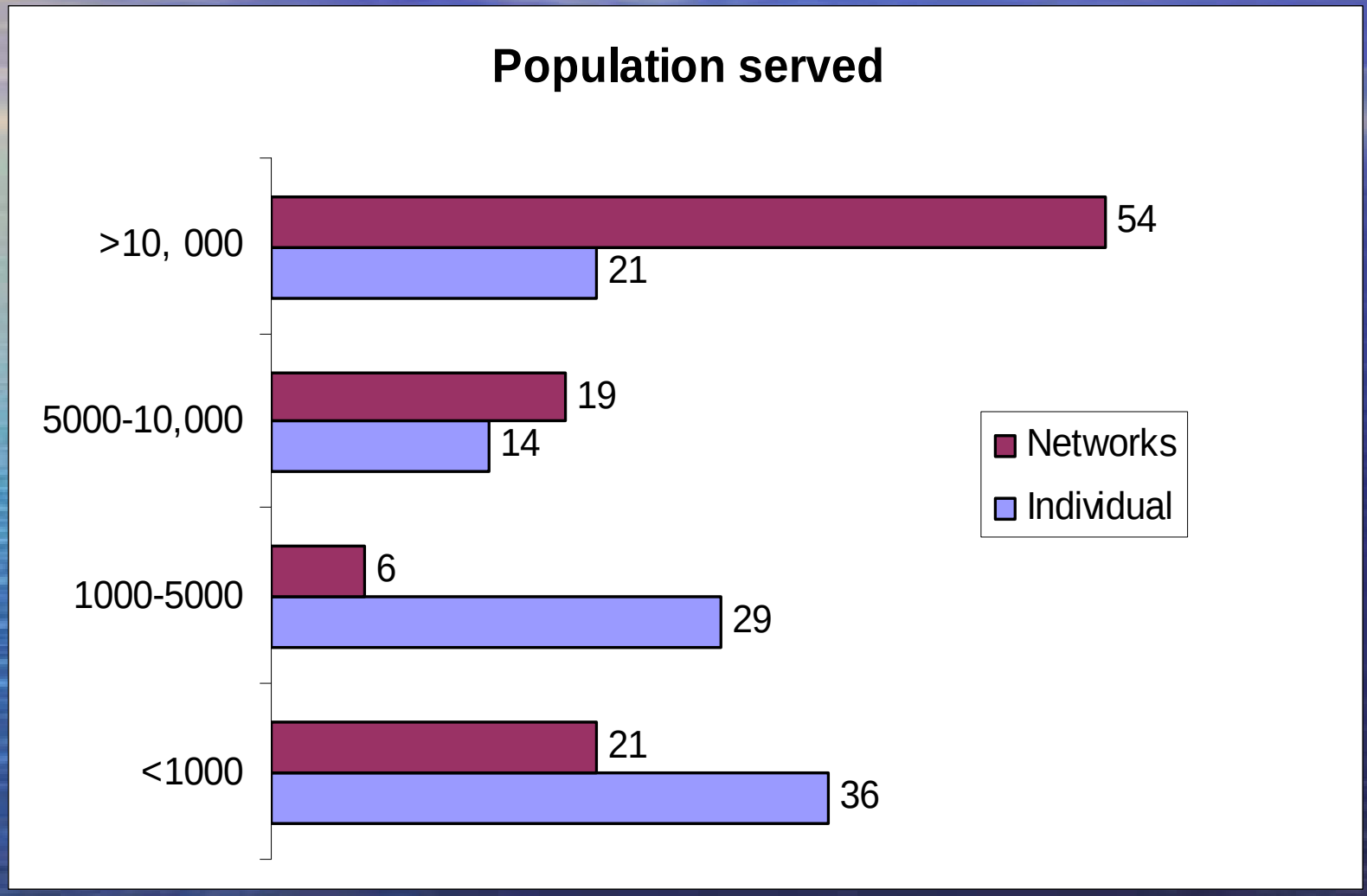
- Reports received on 965 telecenters
- 35 represent individual telecenters
- 930 are part of 11 national networks e.g. Cuba (600); Puerto Rico (Apsira- 150 and CTCs – 65) and Martinique (37)

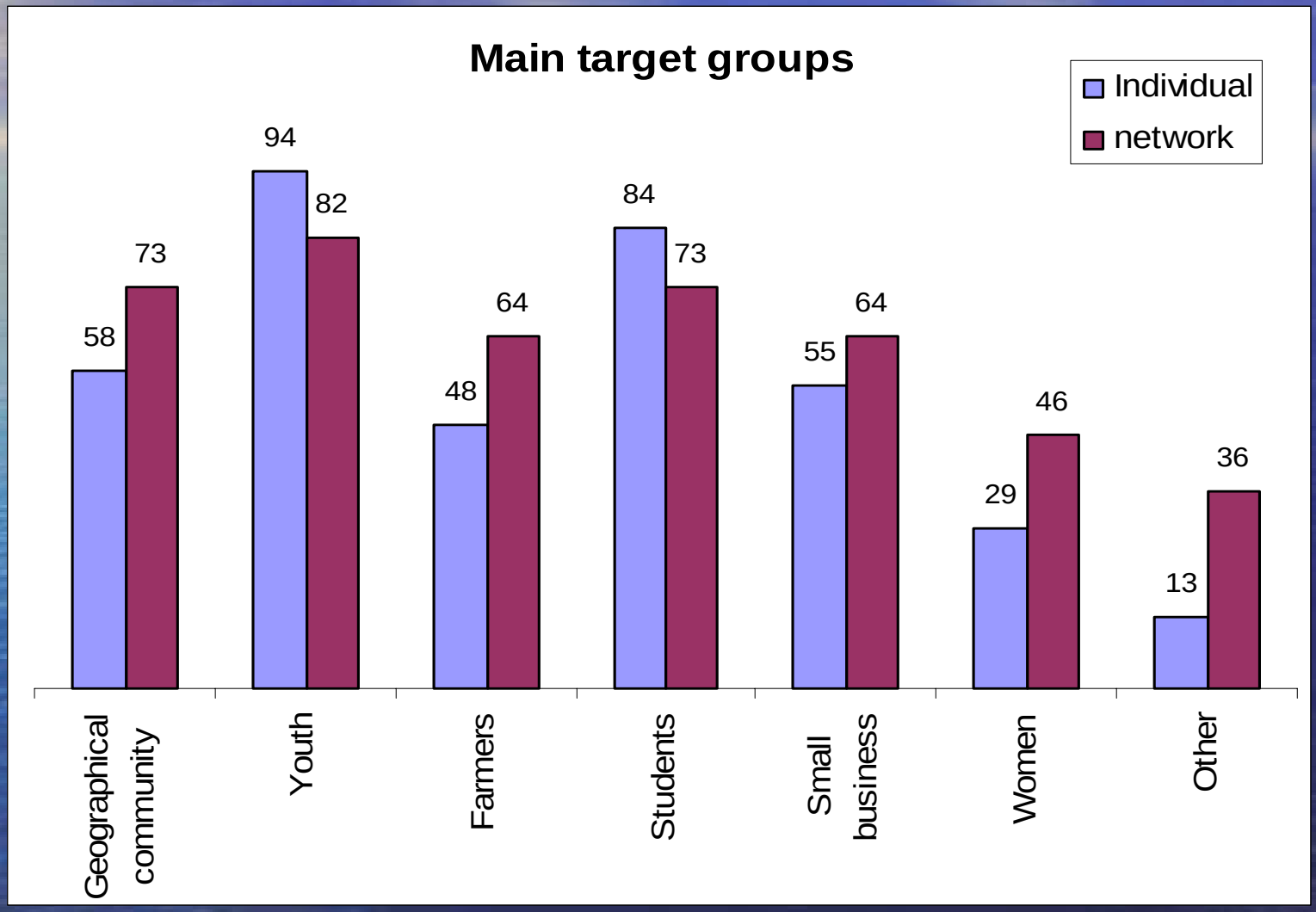

Time in operation
42
19
45
46
13
9
0
18
0
9
<1yr
1-5yrs
6-10yrs
>10yrs
Unknown
Individual
Networks


Location of Centres
(without Cuba)
28
17
53
78
13
0
6
1
Urban
Rural
Inner-city
Residential
Individual
Networks


Ownership of telecentres (without Cuba)
61
24
18
61
21
15
NGO
Government
Joint venture
Individual
Networks


Internet Connection
Percentage
100
90
80
70
60
50
40
30
20
10
0
Dial-up
ADSL
Cable
WiFi
Other(satellite)
Individual
Networks


Population served
>10, 000
5000-10,000
1000-5000
<1000
54
21
19
14
6
29
21
36
Networks
Individual


Main target groups
Individual
network
58
73
94
82
48
64
84
73
55
64
29
46
13
36
Geographical community
Youth
Farmers
Students
Small business
Women
Other

Success factors

Factors	% individual	% networks
Relevance of service	96	92
Supportive community structures	89	82
Funding/financial support	89	64
Technical support	81	64
Adequate and capable staff	81	72
Affordable overheads	70	54
Reliable connectivity	70	36
Strategic location	67	18